MAP: CHU Bordeaux

	CONNECTED DEMAND	VERIFICATION OF INDICATION	FIRST MEETING	FIRST GLOBAL EVALUATION AN	ADVANCED CARE PLANNING	FOLLOW-UP	REPORT & TRANSMISSION
Key phases	Connected demand for specialized palliative care team by medical doctor referent of the patient	Verification of indication / validation	First meeting with the specialized palliative care team usually associating doctor + nurse	First global evaluation and care provision	Advanced care planning / prescriptions	Organisation palliative care follow-up and provision	Report and transmission
Illustration							
Activities	Fulfilling the connected forms	For hospitalized patient at CHU : mobile team evaluation recommended before admission to the PCU		Recherche directives anticipées, personne de confiance, souhait par rapport thérapeutiques spécifiques, réanimation proportionnalité de soins	Elaboration projet de soins, démarche décisionnelle, gestion symptômes, investigations, gestes techniques, entretien soutien proches	Prescriptions médicamenteuses et non médicamenteuses (dont prescription anticipées personnalisées)	Proposition groupe de parole familles endeuillées OU Sortie avec organisation du suivi par EMSP domicile ou hospitalière , service d'hospitalisation à domicile, rendezvous de consultation ou d'hôpital de jour de médecine palliative
Thoughts	Patient : Will I die soon ? Will the usual referent team will abandon me ? Professionnals : Is that the right time for the patient and his relatives?	What are the indicators of complexity of the situation justifying for specialized pallaitive care	<i>How can I build trust and provide reassurance during this initial interaction?</i>	Am I capturing all aspects of the patient's suffering and involving them in the process?	Are we ensuring the patient's preferences are respected in every aspect of their care plan?	<i>How can we ensure all involved professionals remain informed and coordinated?</i>	<i>How do we ensure accurate and efficient communication of the care plan to all stakeholders?</i>
Feelings	Fear, Sadness, Joy, hope	Uncertainty about whether the patient fits the criteria; hesitation due to the gravity of the decision.	Anxiety about discussing sensitive topics; hope that the meeting will clarify the process.	Souffrance globale (physique, psychologique, sociofamiliale et existentielle)	Relief in having a plan but concern about whether it will address all needs.	<i>Worry about maintaining continuity of care; satisfaction in planning resources for future care.</i>	<i>Mixed emotions about concluding care but relief in documenting decisions properly.</i>

Experience

