

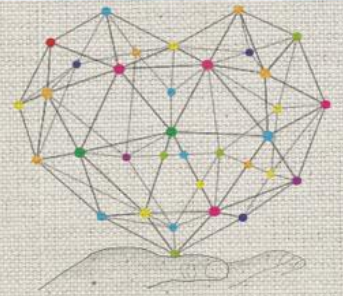
**WORKSHOP
BILBAO. 2025**

**Interreg
Sudoe**



Co-funded by
the European Union

HENKO NET



INNOVATING PALLIATIVE CARE IN THE COMMUNITY DIGITAL TOOLS FOR A COMPREHENSIVE APPROACH TO NEEDS

The European project HENKO NET, financed by the Interreg Sudoe funds, is organising the Bilbao 2025 Workshop, aimed at exploring different innovative proposals for palliative care at home, from a community perspective.

A full-day seminar that will enable the exchange of knowledge and experiences between people, relatives, professionals and students involved in palliative care.

The programme aims to generate debate and reflection on how digital tools can improve palliative care practices. Reflect on how we can leverage digital technology and AI in our commitments to compassionate and quality palliative care.

The community will be the central element that will inspire the different workshops as it emerges as the fabric that binds together the relationships and health and social care necessary for quality palliative care at home.

The conclusions of the study on the perception of palliative care professionals regarding innovation will be shared and digital tools and strategies for a comprehensive approach will be presented, as well as good practices to connect and optimise resources and the different agents involved in palliative care from the community.

Workshop Bilbao 2025 will be an opportunity to get to know the HENKO NET project and the inspiring experiences and innovative proposals of the partner organisations behind it.

For more information, please click here



MAY 14

9:00 A.M. TO 5:30 P.M.

**AUDITORIUM
BIZKAIKO BATZAR NAGUSIAK**
HURTADO DE AMÉZAGA, 6.
BILBAO. BIZKAIA

**IN-PERSON AND STREAMING
PARTICIPATION**

**SPANISH AND ENGLISH
WITH SIMULTANEOUS TRANSLATION**

FUNDACIÓN
intras

Servicios Sociales
de Castilla y León

Junta de
Castilla y León

salud
SERVICIO DE SALUD
DE BIZKAIA

Bizkaia
GOBIERNO DE BIZKAIA
DIPUTACIÓN FORAL

GÉRONTOPÔLE
NOUVELLE-AQUITAINE

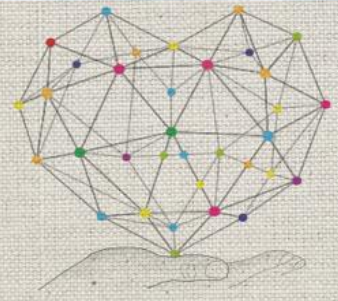
**CHU
BDX**
CENTRE HOSPITALIER
UNIVERSITAIRE
DE BORDEAUX

Pavillon
Mutualité
Nantes-Loire-Atlantique

vyv

8 INFINITIVITY
DESIGN LABS

IPOFORTE



Opening

09.00 Institutional salutation

Amaia Antxustegi Ziarda. Foral Deputy of Social Action

Presentation of the Interreg Sudoe program (online).

Alexandre Le Gall. Project Manager. Interreg Sudoe Joint Secretariat

HENKO coordination welcome

Raquel Losada Durán - Director of I+D+I Fundación INTRAS

Opening remarks and overview of the workshop objectives

Lourdes Zurbanobeaskoetxea Laraudogoitia. Coordinator for the Long Term Care transition plan in Biscay.

MORNING SESSIONS

Leveraging patient, family, and professional expectations regarding digital tools for palliative care

09.30 General introduction to AI tools addressing patient experiences and expectations identified in interviews and focus groups

Dr Matthieu Frasca, Centre Hospitalier Universitaire de Bordeaux. Service de médecine palliative et accompagnement (France)

Overview of the results of the study on the Perception of Palliative Care Professionals Regarding Innovation, Barriers, and Facilitators

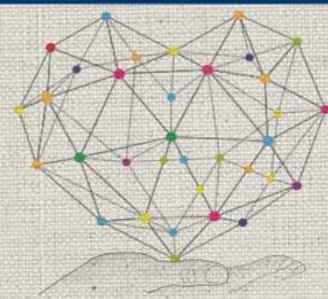
Mariana Silva Ferreira, Research Assistant, IPO Porto – Portuguese Institute of Oncology in Porto, IPO

Community care coordination

10.00 Practices for connect and optimizing resources in palliative care in Bizkaia

Moderator: Lourdes Zurbanobeaskoetxea.

- Julio Gómez. Médico de cuidados paliativos. Director del equipo de atención psicosocial del Hospital San Juan de Dios de Santurce
- Naomi Hasson -Nurse. President of the Society for Palliative Care of the Basque Country – ARINDUZ
- Ainhoa Isasi – Social worker – Primary care in social services- Mancomunidad Enkarterri
- Itxaso Ruiz Astui - Psychologist - etxeTIC Etxebarri
- Pilar Sorando – Geriatrician – Medical Director Santa Marina Hospital
- Naiara Fernández -Geriatrician – Medical Director IGURCO Servicios Sociosanitarios
- Arantza Hierro Pineda - Relative



Coffee-break 11.30 (30 minutes)

Inspiring experiences for palliative care in home care

12.00 Inspiring technology experiences in home care: use cases in Castilla y León

Introduction and moderator. Fátima González Palau – Project Manager Fundación INTRAS and Director of Instituto de Neurociencias y Bienestar, Insight 21, Universidad Siglo 21

Long-term care strategy in Castilla y León “A gusto en casa”, SERENHE and HOMETEC

Manuel Gonzalez. Technical Director of of Elderly People, People with Disabilities and Dependency Care, Gerencia de Servicios Sociales. Government of Castilla y León.

IMOTION - Virtual assistant for voice-activated emotional state recognition in palliative care patients

Juan Manuel Sánchez Fuentes, Psychologist. Hospital de los Montalvos

María Soledad Rojas Diaz, Project Manager IMOTION, Fundación INTRAS

Lunch break 13.30 (75 minutes)

AFTERNOON SESSIONS

Tools to support detection and community processes

14.45 Workshop 1. Presented and moderated by Rosana Angles.

Overview of questionnaires & AI-based models predicting needs in palliative care to improve decision making and care pathway in palliative care

Dr. Matthieu Frasca, Centre Hospitalier Universitaire de Bordeaux. Service de médecine palliative et accompagnement (France)

Technological tools for coordination in the Aragonese Health Service.

- Dr. Ana Bibian. Deputy Director of Primary Care of the Barbastro sector.
- Dr. Ignacio Ferrando. San Juan de Dios Hospital. Support Team Physician and Home Care (ESAD) (online)
- Dr. Juan Jose Eito. Primary Care Physician - Barbastro Health Center.
- Rosana Angles. Innovation Project Management. Barbastro Hospital

15.35 Workshop 2. Presented and moderated by Lourdes Zurbanobeaskoetxea.

K-tool. Adaptive governance for community processes. An experience in palliative care. Itziar Moreno. Co-director of Agirre Lehendakaria Center.

Model and tools in the process of individualized care for people at the end of life in Catalonia (online). Jordi Anblàs. Director. Integrated Care Strategy. Department of Health. Generalitat de Catalunya.

Closing remarks

17.30 Conclusions and closure