

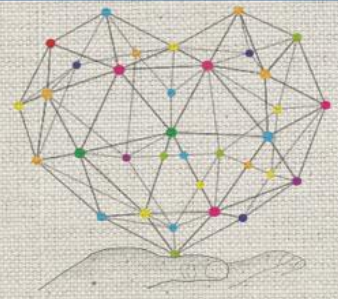
WORKSHOP BILBAO. 2025

Interreg
Sudoe



Co-funded by
the European Union

HENKO NET



INNOVATING PALLIATIVE CARE IN THE COMMUNITY

DIGITAL TOOLS FOR A COMPREHENSIVE APPROACH TO NEEDS

The European project HENKO NET, co-financed by the Interreg Sudoe Programme of the European Regional Development Fund (ERDF), is organising the Bilbao 2025 Workshop, aimed at exploring different innovative proposals for palliative care at home, from a community perspective.

A full-day seminar that will enable the exchange of knowledge and experiences between people, relatives, professionals and students involved in palliative care.

The programme aims to generate debate and reflection on how digital tools can improve palliative care practices. Reflect on how we can leverage digital technology and AI in our commitments to compassionate and quality palliative care.

The community will be the central element that will inspire the different workshops as it emerges as the fabric that binds together the relationships and health and social care necessary for quality palliative care at home.

The conclusions of the study on the perception of palliative care professionals regarding innovation will be shared and digital tools and strategies for a comprehensive approach will be presented, as well as good practices to connect and optimise resources and the different agents involved in palliative care from the community.

Workshop Bilbao 2025 will be an opportunity to get to know the HENKO NET project and the inspiring experiences and innovative proposals of the partner organisations behind it.

MAY 14

9:00 A.M. TO 5:30 P.M.

**AUDITORIUM
BIZKAIKO BATZAR NAGUSIAK**
HURTADO DE AMÉZAGA, 6.
BILBAO. BIZKAIA

**IN-PERSON AND STREAMING
PARTICIPATION**

SPANISH AND ENGLISH
WITH SIMULTANEOUS TRANSLATION

For more information, please clic here



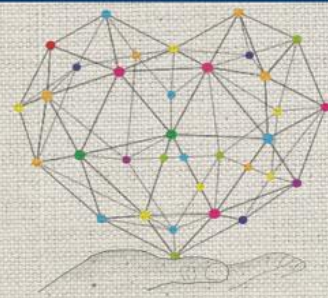
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Opening

09.00 Institutional salutation

Amaia Antxustegi Ziarda. Foral Deputy of Social Action. Government of Biscay

HENKO coordination welcome

Raquel Losada Durán - Director of I+D+I Fundación INTRAS

Opening remarks and overview of the workshop objectives

Lourdes Zurbanobeaskoetxea Laradogoitia. Coordinator for the Long Term Care transition plan and Social and Health coordinator. Government of Biscay

MORNING SESSIONS

Leveraging patient, family, and professional expectations regarding digital tools for palliative care

09.15 **General introduction to AI tools addressing patient experiences and expectations identified in interviews and focus groups.** Dr Matthieu Frasca, Bordeaux University Hospital. Palliative Medicine and Support Department

Overview of the results of the study on the Perception of Palliative Care Professionals Regarding Innovation, Barriers, and Facilitators. Mariana Silva Ferreira. Research Assistant. Portuguese Institute of Oncology in Porto (IPO)

Community care coordination

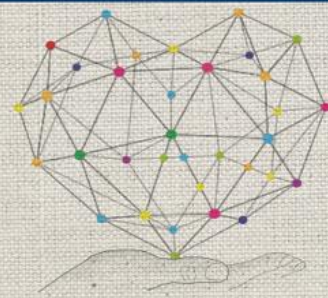
10.00 **Practices for connecting and optimizing resources in palliative care in Bizkaia**

Introduction and moderator: Lourdes Zurbanobeaskoetxea

- Julio Gómez. Palliative care physician. Director of the psychosocial care team. San Juan de Dios Hospital. Santurce.
- Naomi Hasson. Nurse. President of the Society for Palliative Care of the Basque Country – ARINDUZ
- Ainhoa Isasi. Social worker. Primary care in social services. Mancomunidad Enkarterri
- Itxaso Ruiz. Psychologist. etxeTIC Etxebarri
- Pilar Sorando. Geriatrician. Medical Director. Santa Marina Hospital. Osakidetza-Basque Health Service.
- Naiara Fernández. Geriatrician. Director of Assistance. IGURCO Servicios Sociosanitarios
- Arantza Hierro. Relative

Coffee-break

11.30 (30 minutes)



Inspiring experiences for palliative care in home care

12.00 Inspiring technology experiences in home care: use cases in Castilla y León

Introduction and moderator. Fátima González. Project Manager Fundación INTRAS and Director of Instituto de Neurociencias y Bienestar. Insight 21. Universidad Siglo 21

Long-term care strategy in Castilla y León “A gusto en casa”, SERENHE and HOMETEC.
Manuel Gonzalez. Technical Director of Elderly People and People with Disabilities. Social Services Management. Government of Castilla y León.

IMOTION - Virtual assistant for voice-activated emotional state recognition in palliative care patients

Juan Manuel Sánchez. Psychologist. Hospital de los Montalvos

María Soledad Rojas. Project Manager IMOTION. Fundación INTRAS

Lunch break 13.30 (75 minutes)

AFTERNOON SESSIONS

Tools to support detection and community processes

14.45 Workshop 1 Introduction and moderator: Rosana Angles.

Overview of questionnaires & AI-based models predicting needs in palliative care to improve decision making and care pathway in palliative care. Dr. Matthieu Frasca. Bordeaux University Hospital. Palliative Medicine and Support Department

Technological tools for coordination in the Aragon Health Service

- Dra. Ana Bibian. Deputy Director of Primary Care of the Barbastro sector.
- Dr. Ignacio Ferrando. San Juan de Dios Hospital. Doctor of Support Team and Home Care (ESAD) (on line)
- Dr. Juan Jose Eito. Primary Care Doctor. Barbastro Health Centre.
- Rosana Angles. Innovation project management. Barbastro Hospital

15.35 Workshop 2 Introduction and moderator: Lourdes Zurbanobeaskoetxea

K-tool. Adaptive governance for community-led processes. An experience in palliative care. Itziar Moreno - Co-director Agirre Lehendakaria Center for Social and Political Studies

Instrument for the assessment of the level of complexity of care for people with advanced chronicity and palliative needs (MACA). Hex-Com-Red (online). Jordi Anblás. Director. Strategy of Integrated Care. Ministry of Health. Government of Catalonia

Closing remarks

17.30 Conclusions and closure